

## HOLIDAY HOME INVENTORY AND DETAILS

A full A4 Inventory list will be given to you to complete if you decide to sign up for Guaranteed Lettings

STANDARD	
8 KNIVES	2 BAKING TRAYS
8 FORKS	8 MUGS/CUPS
8 SPOONS	8 WATER GLASSES
8 TEA SPOONS	8 WINE GLASSES
1 CARVING KNIFE	8 EGG CUPS
1 VEGETABLE KNIFE	MEAT AND BREAD KNIVES
1 CUTLERY TRAY	BOTTLE OPENER/CORK SCREW
1 CORKSCREW	8 DINNER PLATES
1 TIN OPENER	8 SIDE PLATES
1 POTATO MASHER	8 BOWLS
1 KITCHEN BOWL	8 PILLOWS
1 SLOTTED SPOON	2 DOUBLE DUVETS
1 CHEESE GRATER	4 SINGLE DUVETS
1 CHOPPING BOARD	1 MOP AND BUCKET
1 CASSEROLE DISH	1 TOILET BRUSH
1 SET OF 3 PANS	1 CLOTHES AIRER
1 FRYING PAN	1 WASTE BIN
1 MEASURING JUG	COAT HANGERS/10 PER ROOM
1 POTATO PEELER	1 WASHING UP BOWL
1 SOLID SPOON	1 BREAD BIN
1 ROASTING TRAY	GRILL PAN & HANDLE
1 FISH SLICE	1 HOOVER
1 WOODEN SPOON	1 SWEEPING BRUSH
1 COLANDER	1 KETTLE
1 DUSTPAN AND BRUSH	1 COLOUR TV
1 SWEEPING BRUSH	1 IRON
1 IRONING BOARD	1 TOASTER
SMOKE ALARM	FIRE EXTINGUISHER
CO 2 ALARM	SECURE STEPS
PAT TEST FOR ALL ELECTRICAL ITEMS	SHOWER HEAD DESCALED EVERY 3 MONTHS

All items are compulsory requirements and must be provided before we can sublet your holiday home.

In the event of any loss or stolen patio furniture, your caravan insurance does not cover you

LUXURY	DELUXE
DVD PLAYER	DVD PLAYER
MICROWAVE	MICROWAVE
CD PLAYER	CD PLAYER
DOUBLE GLAZING	DOUBLE GLAZING
CENTRAL HEATING	CENTRAL HEATING
PATIO FURNITURE	PATIO FURNITURE
	FRIDGE FREEZER



# A Guide to Guaranteed Lettings

Everything you need to know  
about guaranteed letting with Butlins

Welcome

We understand when purchasing your Holiday Home and when considering letting your Holiday Home you may have some concerns and questions you might want to ask before you take the next step.

We hope this handy guide will help you make that decision and answer any questions you may be wondering about. If you have any further questions or would like to take the next step and sign up to our Guaranteed Letting please speak to one of our Sales advisor who will be more than happy to help.

### **What is the Guaranteed Letting Scheme?**

When purchasing a Holiday Home we offer the opportunity for Butlins to rent your Holiday Home for you, guaranteeing you an allowance whether your Holiday Home is booked out or not. A guaranteed allowance of between £2800 - £4000 per annum can then be deducted from the total price of the caravan or alternatively can be credited to your account at the end of the Season.

### **What grade will my Holiday Home be given?**

Your sales advisor can advise on what grade your chosen Holiday Home will be given. Our grades are called Standard, Luxury & Deluxe.

### **Can I sublet my Holiday Home and also do the Guaranteed letting?**

Yes you can sublet your Holiday Home alongside the guaranteed lettings using Butlins. It's easy to do and very similar to GLA'S. Please ask your sales advisor for a Subletting Guide for further information. You also have the option to sublet your Holiday Home yourself, just remember to keep a list of dates handy where you have already committed to your Guaranteed Letting to avoid any confusion.

### **What inventory do I need to supply?**

You can find a full list of items on the back of this booklet, ensuring our guests have everything they need to enjoy their holiday.

### **Do I need to supply linen & towels?**

Depending on the grade your Holiday Home has been given will depend on whether bedding & towels are supplied. The good news is you do not have to supply either as this is something we will provide for the guest. All we ask is you ensure pillows & duvets are provided. These will be checked regularly by our cleaners. If any pillows or duvets require changing a charge will be invoiced to your account.

### **Who will clean my Holiday Home?**

We will clean your Holiday Home after each letting, there will be no additional costs for cleaning as this is included in the Guaranteed Letting Scheme. The Holiday Home will be ready to be handed back to you in accordance with our check in time for the grade allocated i.e. A standard caravan would be cleaned and ready by 4pm.

### **How long can I do Guaranteed letting?**

We are now offering up to 2 yrs Guaranteed letting. You will be able to deduct the first year allowance from the total price of the caravan. The second year allowance will be allocated to your account which can be used towards your Site Fees for the following year.

### **Can I use my Holiday Home if it is not booked out?**

We appreciate that sometimes you may want to change the dates given. If you wish to use one of the dates given to us and this has not been booked out, you do have the option to buy the break back and keep it for yourself. Please note this can only be done if the caravan has not been booked out to a guest. For further information please speak to an advisor.

### **What happens if something gets broken or stops working?**

When letting your Holiday Home, general wear and tear is to be expected and from time to time we may find a guest has accidentally broken something, or something has stopped working. To ensure your Holiday Home is kept to a high standard and to eliminate any inconvenience to you or our guests, we will replace or repair the items straight away on your behalf. Any charges applicable will then be invoiced to your account. The good news is we will credit your account at the end of the season with a repairs credit up to the value of £50 per annum to help with the little things that could happen during your lets. For anything else you also have the option to make a claim via your insurance policy. A £50 excess is applicable per claim, it's simple to do and you won't be penalised for making a claim.

### **Do I need to supply keys?**

To ensure the arrival Pack is ready for the guests, we request that 4 sets of keys are supplied for letting purposes. By holding 4 sets of keys we should always have sufficient keys to be able to make up the Arrival pack. We do provide a key cutting service. Please ask for a quote at the Caravan Reception office.